



Task Based Case Management

When what you need is time-limited and specific

Using field case managers for limited and purpose-driven assignments efficiently accomplishes specific goals towards advancing return-to-work and file closure

Goals

- Accomplish specific tasks
- Limit time and costs
- Move cases forward without full field intervention

What we do

- Medical appointment coverage – bilingual services available †
 - Anticipated MMI or Release to work
 - Therapy visit spot check
 - Hospital discharge home visit, pre or post
 - First appointment with new physician to establish treatment plan
 - Address treatment non-compliance with physician
 - Clarify unrelated injuries
 - Overcome barriers to physician/injured worker communications
- Coordinate and attend IME/Second Opinion
- Facilitate Initial Physical/Occupational Therapy Evaluation
- Set up Functional Capacity Evaluation, Work Hardening
- Secure medical records and films
- Job Analysis preparation
- Return to Work site inspection
- In Home Evaluation
- Coordinate Workplace Ergo Evaluation
- Employer Return to Work program development
- Earning Capacity Evaluation
- Crisis Desensitization †

Types of referrals

- Medical Only and Lost Time
- Short and Long-term disability
- Third party claims – General Liability, Auto, Malpractice

† see locations for service areas

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