



Early Intervention

Return on Investment. Proof it works.

Intervention the moment an injury occurs is critical to controlling the direction a claim will take. Recognizing a complex claim early and implementing EI practices can minimize claim escalation and delays in appropriate initial treatment.

Goals

- Obtain data to provide a rapid initial assessment
- Customized client specifications
- Evaluate for red flags
- Detect high-risk claims early
- Initiate a proactive and coordinated response
- Monitor for appropriate treatment, compliance and utilization
- Preserve injured worker morale by facilitating appropriate and timely medical care
- Assist to return employees back to work, when medically appropriate

What we do

- National coverage with competitive regional pricing
- Three point contact by dedicated team, multi-lingual case managers available †
- Complete written medical assessment
- Telephone consultation review/recommendations
- Close
- Continue TCM
- Refer to FCM

Predictive Modeling

- Identify high-risk claims early
- Manage costs and resources
- Predict days of disability
- Benchmark for progress
- Coordinate care appropriately
- Prevent creeping claim escalation
- Stabilize reserve setting

Proven results

- \$13 average cost savings for every dollar spent
- 45% resolve within 30 days
- 55% resolved on average within 74 days

†See locations for bilingual services